

ADDENDUM NO. THREE

August 31, 2015

This Addendum forms a part of the contract Documents and modifies the original plans and specifications dated July 28, 2015. Acknowledge receipt of this Addendum on the Proposal Form. Failure to do so may subject Proposer to disqualification.

Reference made to Specifications and Drawings shall be used as a guide only. When Specification Sections or drawings are issued, changes made in Specifications or on Drawings will take precedence over narrative explanation below. Proposer shall determine for themselves the work affected by Addendum items.

This Addendum consists of 7 pages

Point of Sale (POS) RFP Questions and Answers

Question 25.

Is there a requirement to provide EMV capable devices?

Answer 25.

Please provide Bepoz's capabilities regarding EMV capable devices.

Question 26.

Bepoz back office users are licensed concurrently. What is the maximum number of concurrent back office users that will be necessary?

Answer 26.

The answer to this question depends on the type of functionality that the back office of Bepoz is providing. Please provide per user back office pricing.

Question 27.

When running offline, is it expected that credit cards will continue to process in offline mode?

Answer 27.

Yes.

Question 28.

IF above answers are yes: what is the expectation for processing credit cards in offline mode considering that EMV is not possible offline?

Answer 28.

EMV will be possible in an offline state, if allowed by the card's issuing institution.

Question 29.

Can you provide more detail on how you expect the system to manage pre-orders?

Answer 29.

This is a critical functional requirement. The system should assist in managing the process from ordering, to preparation, delivery and complete transaction. Minimizing telephone and fax ordering is an important priority.

Question 30.

Are the order confirmations to guests expected to automatically notify them, or just allow an employee to send it?

Answer 30.

Simultaneous automatic notification to customer and staff is desired.

Question 31.

What information is expected on operational and delivery reports?

Answer 31.

Please specify your systems standard and custom reporting capability.

Question 32.

What is the purpose of the labels on these reports?

Answer 32.

We wish to be able to customize labels.

Question 33.

Request clarification what the mock event and main events tasks expectations.

Answer 33.

Mock events will be designed to facilitate load testing. Two or three technical resources should be on-site for one week, and be backed up by adequate HQ resources to simulate 50,000 orders; while running through credit cards, orders, menu board verification, suite products, sticker printing at each point.

On the Day of Event for the initial 3-5 events – a minimum of one on-site technical resources for each two stands to; support staff, isolate problems, resolve issues, report on, track, correct and document bug fixes. In addition at least one on site support resource must be on site for the remaining complete first year cycle of games.

Question 34.

Please provide specifications for the electronic interface with Aramark, or a contact at Aramark we could call to discuss required interface?

Answer 34.

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Question 35.

What is the average Cat 6 run from device location to data closet to determine material estimates?

Answer 35.

The Project will be equipped with Cat6 cabling and Provider shall provide Cat6 cabling from the POS Unit to the Project's data port located either in a closet or in the concession stand. Cabling must provide Fast Ethernet using Internet protocol. In most cases, the available data port will be within the concession stand. Stadium blueprints will be provided to selected finalists for verification of material estimates.

Question 36.

Is this section to be included in 2 year maintenance agreements with responsibility ending at the data closet?

Answer 36.

Yes, or at the data port, if located in concession stand.

Question 37.

Where will back office access be required for stand managers or those outside the corporate office area?

Answer 37.

Please describe the capabilities to enable access to back office functionality outside of a traditional laptop/desktop interface. There is a desire to enable some back office functionality on a mobile device.

Question 38.

Please provide the number of stands and terminals per stand to enable best pricing?

Answer 38.

- 456 POS terminals the will be installed in concession stands and mobile carts***
- One Epson TM-88V or equivalent for each POS terminal and two Epson remote kitchen printers.***
- 57 wireless terminals***

Question 39.

Please clarify the statement "Two-year on-site warranty to replace or replace the hardware, along with help desk software support for the first year of operation of the POS System." Our interpretation is 2 year on site warranty service for hardware and two-year helpdesk/upgrade support for software. Also please see page 11 "Commercial Terms" #2.

Answer 39.

Please provide pricing for a full 2- year hardware and software warranty including help desk support.

Question 40.

What is the central system mentioned and how are discounts authorized or denied? How does the Authority see this process working?

Answer 40.

Discounts will be done by completed only with manager approval. Access to this functionality will be based on swipe card to activate authorization process.

Question 41.

Please define the terms construct, coordinate, commission, and design on the work needed. Is the integration just to the Aramark BOH software?

Answer 41.

The RFP details integration scope required.

Question 42.

Please provide more information on the “selectable reports” that are referenced.

Answer 42.

Please see Question 31 above. Specify your systems standard and custom reporting capability.

Question 43.

Is a contact for the Cisco Stadium Vision IPTV system available to discuss integration needs?

Answer 43.

Contact with Cisco project representatives will be limited to selected finalists.

Question 44.

Is an integration specification available?

Answer 44.

See Cisco web-site link:

https://www.cisco.com/web/strategy/docs/sports/StadiuvVision_Datasheet.pdf

http://www.cisco.com/c/en/us/td/docs/Sports_Entertainment/StadiumVision/Director/software/configuration/guide/ext_content/3-2/SV-Director-External-Content-Integration/ovw-ext-content.html

Question 45.

Is the Proposer required to provide the pedestals for mounting the POS terminals? If so, does the Authority have a specific model in mind?

Answer 45.

Pedestals will be provided in a separate procurement process.

Question 46.

We need more information on video application. Who is the Vendor creating the application?

Answer 46.

This has not yet been selected.

Question 47.

What is the concession stand counter tops being made of (stainless steel)?

Answer 47.

Yes.

Question 48.

Does the power outlet for the concession stands terminals have dedicated power to them?

Answer 48.

Each concession stand has a dedicated Electrical Panel.

Question 49.

Will each location that a POS terminal is have a dedicated network jack, including the remote vendor carts?

Answer 49.

Most will. See Question 38. More wireless locations may be transitioned to wired locations prior to implementation and over time.

Question 50.

What will they use RFID for? Inventory?

Answer 50.

No RFID System has been specified or selected. Aramark has an internal Inventory system.

END OF ADDENDUM THREE