



**2026 Video Surveillance Network Video Recorder (NVR) Replacement Project
REQUEST FOR PROPOSALS (RFP)
ADDENDUM NO. THREE
May 19, 2026**

This Addendum forms a part of the documents and modifies the Request for Proposals dated May 5, 2026. The Proposer is responsible for determination of proposal requirements affected by Addendum items.

The following clarifications, revisions, and attachments are hereby incorporated into the Request for Proposal documents effective immediately. Please acknowledge receipt of the Addendum on your Form of Proposal.

See the following pages for Request for Information Questions and Responses.



Request for Information Questions and Responses

Question	Answer
Can we confirm rack space, power availability (C13/C14), and cooling capacity for all NVR locations?	Rack space, power connectivity, and cooling are all available and running the existing NVRs and other server infrastructure.
Are there any constraints in the MDF/IDF rooms (space, load, access windows)?	There are no constraints in the MDF. There is nothing being added or removed from IDF closets as part of this RFP.
What fiber types and paths currently exist, and are they tested/validated?	All fiber in the building has been tested and verified, but is not part of this RFP. The only fiber is from the servers to the network in the data
Are there any known issues with existing fiber runs or media converters in the backhaul?	That is not part of the scope of this RFP.
Who is responsible for providing patching, labeling, and cable management standards?	The vendor that installs the patching for the project.
What VLANs, IP schemes, and network segmentation are required for the NVR and ACM systems?	These networks are already established and not needing adjustment for this project.
Are QoS policies in place for video traffic and control data?	Yes.
What bandwidth is currently available between camera networks and NVR storage?	Minimum of 1GB ethernet to switch, minimum 10GB or higher from switch to core, and per the RFP we need 10GB/25GB from network to server.
Are redundant network paths required for	Yes, this would be preferred.
Who manages firewall rules and remote access configuration?	This not part of the scope of this RFP.
What is the current version of the Avigilon system in production?	8.X
Are there compatibility or licensing constraints we need to account for?	Not to our knowledge.
Will existing cameras and access control devices remain untouched, or require migration?	They would need to be migrated to the new server structure, the old servers will be repurposed.
Are there performance benchmarks (retention, frame rate, resolution) that must be maintained?	Retention of 30 days, frame rates, and resolution should be configured for best overall performance of the system.
How will data migration (if any) be handled?	The proposer will need to migrate current data to the new server structure and set up old data migration to former servers.

Question	Answer
Are UPS systems already provisioned for the new NVRs?	The MDF room already has UPS power provided.
What are the required uptime/availability SLAs?	System should operate 24/7/365. If there is a failure MSP will work with Avigilon to get parts and repairs completed.
Are dual power feeds available for redundancy (as required by spec)?	Yes, there is dual power already available in the rack that the new servers will go in.
What are the approved working hours given event schedules and noise restrictions?	Monday-Friday 9am-5pm CST.
Are there blackout periods (games, concerts, events) where work is restricted?	A schedule will be provided to work from with any restrictions noted.
What are the access procedures, badges, and security requirements for installers?	Staff will be added to an access list and provided access to specific rooms under supervision.
Is there a designated staging area for equipment delivery and prep?	Deliveries will be to the loading dock and prep will be done in the installation area.
Who is responsible for receiving, staging, and inventorying equipment?	The Contractor who is awarded the Project.
Are there specific requirements for unboxing, disposal, and recycling materials?	All materials will need to go to recycling provided inside the building. One (1) server box should be kept for possible returns or warranty coverage.
Is there secure storage onsite prior to installation?	Yes.
What are the acceptance criteria for system performance (latency, packet loss, recording, failover)?	All of the above.
Who signs off on testing and commissioning?	Director of IT, Director of Operations, Director of Security (or alternate), the Authority.
Is there a required burn-in period before final acceptance?	Nice to have, but not necessary.
What validation tools or reports are required?	To be discussed with final Contractor.
What documentation is required at closeout (as-builts, configs, network diagrams)?	As-builts, configs, network diagrams, and dataflow diagrams.
Are CAD drawings and updated system layouts required?	Yes.
What level of detail is expected in O&M manuals?	Very detailed.
Who is the onsite point of contact for IT, facilities, and security?	Director of IT, Director of Operations, Director of Security.
How will coordination occur with other contractors or trades?	Director of IT, Director of Operations, and Director of Security will assist in connecting and working with whatever needs are required.
Who owns troubleshooting if issues arise between network, fiber, and system layers?	Director of IT.

Question	Answer
What are expectations during the 2-year warranty period (response time, onsite support)?	Everything.
Will spare parts or hot-swappable units be required onsite?	No.
Is remote monitoring or managed services expected post-install?	No.
What permitting requirements apply for installation and cabling?	N/A
Are there specific OSHA or stadium safety requirements beyond standard practice?	Standard OSHA best practices.
How will change orders be handled if unforeseen issues arise (fiber, power, etc.)?	All change orders will be handled by the MSFA. Change orders should not be necessary.
Has packet loss or network instability been observed in any segments currently?	No.
Are there legacy switches or devices still in the path that could affect performance?	No,
Have fiber runs been recently certified (OTDR / light level testing)?	Yes.
Are there any third-party providers (ISP, managed network, etc.) involved in transport?	Yes.
How do you plan to distribute the cameras to the server environment?	The roughly 550 cameras will be routed to five (5) servers and the 6th server will be a spare
Are these all active servers or are any of them spare?	Five (5) servers will act as active server and one (1) will act as a backup or spare server.