RFP questions

Handheld Questions

1. Since these devices are going to be used in a "rugged" environment, is MFSA open to a "rugged" terminal? The iPhone 6s is a consumer grade device. No.
2. Is MFSA open to securing the device another way other than an armband case? It might provide limited protection considering the Hawker will be wearing a device on their arm, carrying the goods, and holding the reader device. No.
3. Is MFSA open to having the card reader integrated into the handheld? This approach would create one device for the user. No.
4. How much time on average will these handhelds be off the charger and in use? Between 4-8 hours.
5. Is MFSA looking for a remote management tool for troubleshooting and software repair on the handheld? No.

Activate HHT Client License

1. Is the (Micros) Activate HHT Client License available in an Android Version or Windows 10? If so, what version of Android does it support? The software used in the building is the Appetize Activate software and would only be available in iOS for this use.
2. Will the Hawker be required to get signatures on certain transaction on the Activate Client? Yes, signatures are collected on the device when above a set threshold
3. Is there a need to print a receipt of the sale for the customer? No, receipts are sent digitally through the Appetize Software

iPhone 6s questions

1. What type of voice & data plan does the MFSA require on the phones? Voice & data or just Data Plan? We will use the Stadium wifi for the phones.
2. If Data plan, how much is needed per month? Is the plan per phone or a shared plan? N/A
3. Is the MFSA going to provide the Voice and/or data plan for the phones? N/A